

Carole BLANCOT
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Passionate about Ireland.
Seeking work that will enable me to split my
time between France and Ireland.
Ten-year work experience in the digital sector.



SKILLS

Project management
Communication & digital marketing
GDPR
HR & HRIS
Counseling in psychology



SOFT SKILLS

Stressproof & hard-worker
Autonomous & fast-learner
Perseverant & rigorous
Open-minded & curious
Empathetic & communicator

CAREER

8,5 months October 2020 June 2021	<u>Telus International</u> Customer Experience Specialist (Cork, Ireland) - Airbnb Welcoming, providing information, advising and assisting Airbnb users, by phone, email and/or instant messages, in French and English.
6 months December 2019 June 2020	<u>FADEL</u> Project Manager - IPM Suite implementation at Médias-Participation Project scheduling, project documentation, users training, communication, hyper-care management.
10 years August 2011 December 2021	SpotPink (digital agency) VP, Project manager & internal DPO Auditor and GDPR trainer, Content product manager
1 year 1/2 April 2018 - September 2019	NumUP (BtoC startup) CEO & external DPO
2 years 2009 - 2011	<u>ACT-ON</u> (HR & HRIS consulting firm, 9,8 M€ annual sales, 90 people) Communication and marketing manager
3 months 2009	Vedior Front RH (Randstad Group subsidiary, 22 people, 2.6 M€ annual sales) Marketing director
3 years 2006 - 2009	<u>NIBELIS</u> (42 people, 3.6 M€ annual sales) Communication and marketing manager
6 years 1999 - 2006	CcMx (BU HRIS, 200 people - <u>CEGID Group</u>) HRIS Project manager and HR consultant
2 years 1997 - 1999	La compagnie de formation (25 training centers, 900 people, Vivendi subsidiary) Quality Management Systems Auditor (Internal Auditor ISO 9001)

EDUCATION

2018 - 2019	« DU DPO » (Data Protection Officer University diploma) obtained with honors University of Technology of Troyes and PwC (PricewaterhouseCoopers)
1997	Master 2 in social psychology. Paris-X University
1996	Master 1 in clinical and social psychology. Paris-X University
2001	Increase your managerial skills (ILSIS) Optimize the effectiveness of project managers (MANAGEMENT et PERFORMANCE)
1998	Quality Management Systems Auditor (Cegos)

LANGUAGES

French: Native language

English: TOEIC - C1

HOBBIES - AREAS OF INTEREST

Full/Clean A & B License
Full motor boat licenses (sea + rivers)
D License in progress
Allowed to work in Ireland

